# View Damaged Item Record

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.2.25 | | | |
| **Use Case Name:** | View Damaged Item Report | | | |
| **Created By:** | Dani Russo | | **Last Updated By:** | 9/20/2018 |
| **Date Created:** | 9/13/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Primary: Manager  Other: Database | | |
| **Description:** | | The Manager reviews a list of new/pending Damaged Item Reports | | |
| **Trigger:** | | The Manager selects “Damaged Items” and submits | | |
| **Preconditions:** | | 1. The Manager is logged in | | |
| **Postconditions:** | | N/A | | |
| **Normal Flow:** | | 1. The Manager selects “Damaged Items” and submits 2. The Program requests from the Database a list of new/pending Damaged Item records 3. The Database returns request 4. The Program displays a list of new/pending Damage Reports 5. The Manager deals with issue by contacting the vendor | | |
| **Alternative Flows:** | | N/A | | |
| **Exceptions:** | | N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | N/A | | |
| **Notes and Issues:** | | N/A | | |